



Congratulations on being a United Hero!

We are presenting you with the United Hero award based on your achievement of patient experience survey scores of at least 80% (YTD). This award, which is based on feedback from your patients, is presented by UnitedHealthcare to recognize the outstanding efforts of health care providers like you. We hope you'll display it proudly in your office. In addition to this award, you'll be recognized in the February 2022 issue of *Renew* magazine, our UnitedHealthcare member magazine, along with others who have achieved this goal.

Reminder: The annual CAHPS survey will begin in March 2022. Let's work together to finish this CAHPS season strong by discussing the following with your patients who are UnitedHealthcare members:

- Which specialists the patient is seeing
- Which medications the patient is taking
- When the patient can expect to receive follow-up for tests

Thank you for being a United Hero and for all the work you've done this past year. On behalf of UnitedHealthcare, we'd like to wish you and your staff a happy holiday season.

**United
Healthcare**