



June 26, 2019

Dear Medicare Patient:

At Piedmont Internal Medicine we strive to provide the best medical care possible for our patients. Medicare patients are an important part of our practice; and our future plans include providing care to our Medicare patients indefinitely.

However, with the overall current events surrounding healthcare and mandated changes by the both the government and insurance carriers; we are now faced with some challenges that specifically surround the various Medicare Advantage plans. These challenges include some uncertainty with respect to benefits and eligibility. Until this past year we had very limited participation with Aetna, Coventry, Cigna Health Springs, and Humana Advantage Care Plans. (As of January 1, 2019, we are no longer participating providers on these plans.) We have never been participating providers in the Blue Cross or United Healthcare Advantage Plans; and have been seeing our Medicare Advantage Plan patients as out-of-network, non-participating providers. Unfortunately, this recently became an issue for some of our Medicare Advantage HMO patients, as out-of-network services were not covered, the result was we were unable to continue and/or provide services to those patients. Thankfully, many patients in those plans were able to switch to a PPO plan that included out-of-network benefits and we have been able to continue their care.

Moving toward open enrollment we will continue all our present policies, so no changes are occurring from our perspective. However, since Medicare Advantage Plans may alter *their* benefits, we wish for you to consider any changes to an Advantage Plan carefully as it may potentially have consequences. We will continue to be out-of-network for *all* Medicare Advantage plans.

While PPO Medicare Advantage plans do not presently require providers to be in-network to provide service, there may be increased restrictions on PPO plans that may limit benefits to patients, such as requiring prior authorization for procedures and radiologic studies. Traditional Medicare plans do not have restrictions of this sort, nor any network restrictions. Because of this, we will continue to be participating in traditional Medicare for the indefinite future.

Our goal is for our Medicare patients to have a better understanding of their Medicare insurance choices so as our patient, you are able to keep these considerations in mind for upcoming open enrollment periods.

As always, it is an honor to be a part of your healthcare team. Thank you for choosing Piedmont Internal Medicine!

Sincerely,

The Physicians of Piedmont Internal Medicine, PC



Medicare Physical Exams

Dear Patient,

Wellness and proactive health management is our collective goal and patient care philosophy. Your health and wellbeing is very important to us. You may not be aware that Medicare does not cover all the costs associated with a complete physical exam. Medicare only covers what they call an “Initial Preventative Physical Exam (IPPE)” and an “Annual Wellness Visit (AWV)”.

An Initial Preventative Physical Exam (IPPE) is only covered **once** during the first year of your enrollment of Medicare B benefits. In IPPE includes an EKG, depression check height and weight check and obtaining medical history.

An “Annual Wellness Visit” (AWV) only includes a weight and height check, a blood pressure check, and a depression screening.

Please note neither the IPPE nor an AWV is a complete physical nor do they include clinical laboratory tests or services.

In order to efficiently examine our patients and screen for potential problems, our physicians at Piedmont Internal Medicine encourage all of our patients to schedule an annual physical to ensure all appropriate screening tests are performed.

A full physical includes **ALL** services for both an AWV and IPPE, in depth physical examination, review of medical history, review of medications, and maintenance medication refills. In addition to your exam, your physician will order relevant laboratory tests. Please note Medicare **DOES NOT** pay for a complete physical, nor laboratory tests associated with a “Well Visit”.

The fee for a complete physical is \$300.00 and is NOT covered or reimbursed by Medicare. The fee will be collected on the day your physical upon check in. In addition, you may also receive a bill from the company that performs our laboratory services.

Thank you for understanding and if there are any additional questions please do not hesitate to ask. We are here to ensure our patients have complete understanding of the services provided and fees charged.

Thank you,

Piedmont Internal Medicine Physicians



PATIENT INFORMATION

Patient Name: _____ **Today's Date:** _____

Social Security Number: (Last 4 Digits) _____ **Birth Date:** _____ **Gender:** Male Female

Marital Status: Married Single Widowed Divorced

Home Address: _____

Phone Numbers: **Primary** _____ **Work** _____ **Email** _____

Preferred Language: English Spanish Other _____

Race/Ethnicity: White/Caucasian Black/African American Asian Hispanic/Latino Other _____

Emergency Contact Name: _____ **Phone Number:** _____

Relationship to Patient: _____

Whom may we thank for referring you? _____

EMPLOYMENT INFORMATION

Employer: _____ **Position:** _____

Employer's Address: _____

PREFERRED PHARMACY

Pharmacy Name: _____ **Phone:** _____

Pharmacy Address: _____

INSURANCE INFORMATION

Responsible Party: If patient check here:

Name: _____ **Date of Birth:** _____ **Relationship:** _____

Phone Number: _____ **Address:** _____

Primary Insurance Co: _____ **Group Number:** _____

Subscriber's Name: _____ **ID Number:** _____

Relationship to Patient: _____ **Date of Birth** _____ **Ins. Phone Number** _____

Secondary Insurance Co: _____ **Group Number:** _____

Subscriber's Name: _____ **ID Number:** _____

Relationship to Patient: _____ **Date of Birth:** _____ **Ins. Phone Number:** _____

(PLEASE BRING YOUR INSURANCE CARD AND PHOTO ID TO ALL APPOINTMENTS)



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Medical History Questionnaire

Name: _____ Date of Birth: _____

List main reason for today's visit: _____

List any other active problems (include treating physician if applicable): _____

Allergies and reaction: _____

Medications and dosages (please include supplements): _____

Do you feel you have problems with sleep, snoring or day time sleepiness? ___ Yes ___ No

Would you like to speak with us about this? ___ Yes ___ No

Past medical illnesses (Please place a check by all which applies):

- | | | | |
|---|--|---|--|
| <input type="checkbox"/> Alcohol/Drug Abuse | <input type="checkbox"/> Cancer | <input type="checkbox"/> Heart murmur | <input type="checkbox"/> STD(type) |
| <input type="checkbox"/> Anemia | <input type="checkbox"/> Crohn's disease | <input type="checkbox"/> Hepatitis B/C | <input type="checkbox"/> Sickle cell disease |
| <input type="checkbox"/> Aneurysm | <input type="checkbox"/> COPD/Emphysema | <input type="checkbox"/> High cholesterol | <input type="checkbox"/> Sleep apnea |
| <input type="checkbox"/> Anxiety disorder | <input type="checkbox"/> Depression | <input type="checkbox"/> HIV | <input type="checkbox"/> Stomach ulcer |
| <input type="checkbox"/> Arthritis | <input type="checkbox"/> Diabetes | <input type="checkbox"/> Hypertension | <input type="checkbox"/> Stroke |
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Glaucoma | <input type="checkbox"/> Kidney disease | <input type="checkbox"/> Thyroid disease |
| <input type="checkbox"/> Blood disorder | <input type="checkbox"/> Gout | <input type="checkbox"/> Kidney stones | <input type="checkbox"/> Tuberculosis |
| <input type="checkbox"/> Blood clot | <input type="checkbox"/> Hay fever | <input type="checkbox"/> Liver disease | <input type="checkbox"/> Positive TB skin test |
| <input type="checkbox"/> Blood transfusion | <input type="checkbox"/> Heart disease | <input type="checkbox"/> Seizure | <input type="checkbox"/> Ulcerative colitis |

___ Other: (please specify) _____

Past Operations/Procedures and/or Hospitalizations (please include date): _____

Family history (please indicate major medical problems; If deceased, please indicate cause of death):

Maternal Grandmother _____

Maternal Grandfather _____

Paternal Grandmother _____

Paternal Grandfather _____

Mother _____

Father _____
 Siblings _____
 Children _____

Social History

Occupation: _____ Marital Status: _____ Children: _____
 Alcohol Use: Yes__ No__ How often: _____ Quantity: _____
 Tobacco Use: Yes__ No__ Pack per day: _____ How many Years: _____
 Former Smoker: Yes__ No__ Pack per day: _____ Year quit: _____
 Other Tobacco/Nicotine: Yes__ No__ Type: _____ Quantity: _____
 Other Drugs: Yes__ No__ If yes, please specify: _____
 Exposure to asbestos or other hazardous material: Yes__ No__ If yes, please specify: _____
 Do you have a living will? Yes__ No__
 Healthcare proxy: Yes__ No__ If yes, please indicate Name: _____ Relationship: _____

Health Maintenance

Last known Menstrual cycle: _____ Last known Pap Smear: _____
 Last known Mammogram: _____ Last known Colonoscopy: _____
 Last known Prostate Cancer Screening: _____ Last Bone Density scan: _____

Immunizations:

Pneumonia: _____ Flu: _____ Tetanus/TD/Tdap: _____
 Hepatitis A: _____ Hepatitis B: _____

Review of Systems: (Please place a check by all which applies):

	Weight Gain		Weakness		Insomnia		Blood in vomit
	Persistent Cough		Fainting		Mood Swings		Bowel Changes
	Blood in Stool		Frequent urination		Difficulty swallowing		Runny nose
	Headache		Tremor		Nausea		Feeling cold
	Weight loss		Fatigue		Change in vision		Back pain
	Fever		Change in exercise Tolerance		Vaginal discharge/bleeding		Blood in vomit
	Chest Comfort		Penis Discharge		Anxiety		Blood in sputum
	Difficult urinating		Breast pain		Change in hearing		Nipple discharge
	Memory Loss		Leg swelling		Depression		Short of breath
	Night Sweats		Pain with intercourse		Heartburn		Diarrhea
	Breast Lump		Trouble breathing		Skin rash		Nose bleed
	Leg pain		Palpitations		Feeling hot		Constipation
	Dizziness		Numbness/Tingling				

Patient Signature: _____ Date: _____

Reason Patient is Unable to Sign: _____ Date: _____



MEDICARE HEALTH RISK & SCREENING TOOL

For Medicare to pay for a wellness visit, the patient MUST complete a Health Risk Assessment Form. Please complete the form. If you need our assistance, please ask and our staff will be happy to help you.

Patient Name: _____ Birth Date: _____

EXERCISE: Type: _____

How Often? _____ How long each time? _____

DIET: On average per day, how many servings of the following do you eat?

Fruits: _____ Dairy: _____ Vegetables: _____ Fiber: _____

In an average week, how many servings of the following do you eat?

- Red Meat (beef/pork) _____ servings per week
Chicken _____ servings per week
Fish _____ servings per week
Fried Foods _____ servings per week
Fast Food _____ servings per week
Restaurant _____ servings per week

Do you take supplements?

- Calcium _____ Yes _____ No _____ How many units/milligrams
Vitamin D _____ Yes _____ No _____ How many units/milligrams
Multi-Vitamin _____ Yes _____ No _____ How many units/milligrams
Other (Please list) _____

CHRONIC OPIOID SCREEN: Are you on chronic opioid therapy? _____ Yes _____ No _____

ALCOHOL: How many drinks per day? _____ OR per week? _____

Have you drunk more heavily in the past? _____ Yes _____ No

TOBACCO: Do you currently smoke? _____ Yes _____ No If yes, how much? _____

Have you smoked in the past? _____ Yes _____ No If yes, when did you quit? _____

Have you ever chewed tobacco or used snuff? _____ Yes _____ No If yes, when? _____ how much? _____

AUTOMOBILE: Do you drive? _____ Yes _____ No

Do you wear a seat belt? _____ Yes _____ No

Do you drive after drinking or ride with a driver who has been drinking? _____ Yes _____ No

SUN:

Do you wear sunscreen? _____ Always _____ Sometimes _____ NevER

SELF CARE: Do you have problems with your vision? _____ Yes _____ No
 Last eye doctor appointment _____ How often? _____
 Last dental appointment _____

Do you have trouble hearing the television or radio when others do not? _____ Yes _____ No
 Do you have to strain or struggle to hear or understand conversation? _____ Yes _____ No

In the last month, have you felt down, depressed, and hopeless? _____ Yes _____ No
 In the last month, have you lost interest or pleasure in doing things you usually like to do? _____ Yes _____ No

In the past year have you had 2 or more falls? _____ Yes _____ No
 In the past year have you fallen which resulted in an injury? _____ Yes _____ No

Do you have problems doing things with your hands such as buttoning, cooking, cleaning? _____ Yes _____ No

Are you having problems with your memory? _____ Yes _____ No

Do you have a living will? _____ Yes _____ No
 Have you named a Medical Power of Attorney? _____ Yes _____ No
 Have you discussed your wished for what happens to you if you can't communicate? (I.e. had a stroke or been in an accident?) _____ Yes _____ No

SOCIAL: Do you feel safe where you live? _____ Yes _____ No
 Do you feel you can count on family or friends to help you? _____ Yes _____ No

SLEEP: Do you feel you have problems with sleep, snoring or day time sleepiness? ___ yes ___ no
 Would you like to speak with us about this? ___ yes ___ no

LIST OTHER PROVIDERS RENDERING YOU CARE: _____

COGNITIVE SCREEN: Draw a clock face, including all the numbers. Place the hands on the clock to read 4:10.

PATIENT TO LEAVE THE BELOW BLANK. TO BE COMPLETED BY THE PROVIDER. RECALL 3 UNRELATED ITEMS

1. _____
2. _____
3. _____

VISION SCREENING:

	RIGHT EYE	LEFT EYE	BOTH EYES
WITHOUT CORRECTION			
WITH CORRECTION			

PROVIDER SIGNATURE: _____ **DATE:** _____



PATIENT FINANCIAL AGREEMENT

Welcome to Piedmont Internal Medicine. We are dedicated to making sure that our patients are provided with exceptional medical care. **We strongly encourage each patient to contact their insurance company to confirm their doctor is a participating provider in their plan.**

As a service to our patients, we are currently enrolled in numerous Managed Care plans. However, it is impossible for the practice to know all the requirements of each individual plan. **It is the patient's responsibility to be aware of the parameters of your individual plan and to notify the office of any changes or restrictions.** Any charges which are accrued because of failure of notification will be the responsibility of the patient. If insurance cannot be verified prior to each appointment, payment will be due at the time of service.

Patients who have a HMO policy must ensure their physician is listed on their insurance card. If not, the insurance provider will not cover the services provided. Any unpaid charges will be the patient's responsibility.

At Piedmont Internal Medicine, PC we provide diagnostic procedures, examinations and medical treatment including laboratory work. As a courtesy, we file charges directly to your insurance. At times, it is required that we send medical records to assist with payment of these charges.

Please be aware some of the services billed to your insurance may result in charges to you depending on your individual insurance plan coverage. Please take the time to acquaint yourself with your insurance policy.

Please note Piedmont Internal Medicine, PC follows all Federal laws. We are not able to rebill due to services not being covered by your insurance policy. If you receive a bill from an outside facility such as LabCorp, Quest, or Piedmont Hospital, you will need to contact them directly.

Self-pay patients are required to pay at the time services are rendered. An initial deposit of 150.00 will be required at Check In. Upon check out charges will be reconciled. As a courtesy, Piedmont Internal Medicine, PC offers a self-pay rate on same date services provided, including most laboratory services, only if charges are paid the day of services.

We contact every patient to remind them of their appointment. We ask all patients to give at least 24 business hour advanced notice in canceling or rescheduling an appointment. Failure to do so will result in a fee of \$75.00 for an Office Visit, \$150.00 for a Physical Exam/Annual Wellness Visit and \$150.00 for an Echocardiogram. This will be your responsibility to pay.

Any **returned check** will incur a \$35.00 charge to cover bank charges associated with the returned check in addition to the amount of the check. NSF checks must be redeemed with certified funds and check will no longer be accepted as payment.

An upfront fee of \$35.00 will be collected for administrative tasks such as completing disability forms, FMLA, biometric screening form, medication prior authorizations and some medical records request. These tasks may require up to ten days to complete.

If any bills are acquired, it must be paid within 30 days of receipt. If you are unable to pay your balance, please contact the billing office to make payment arrangements. Any balance left unpaid nor under arrangements may be sent to a collection agency. If your account is sent to collections, there will be a \$30.00 collection fee added to the total outstanding balances.

I acknowledge I have read and understand the policies above. I accept the rights and responsibilities outlined within them.

Patient/Guardian Signature: _____ Date: _____



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CONSENT AND RELEASES

Consent for Treatment

I, _____, hereby voluntarily consent to outpatient care at Piedmont Internal Medicine, PC encompassing routine diagnostic procedures, examination and medical treatment including, but not limited to, routine laboratory work (such as blood, urine, and other studies), and administration of medications prescribe by the physician.

I further consent to the performance of those diagnostic procedures, examinations and rendering of medical treatment by the physicians and their assistants, including nurse practitioners, physician assistants, medical assistants, or their designees as is necessary in the physician’s judgment.

Patient/Authorized Signature: _____ Date _____

If Patient is a Minor (under 18), Authorized Signature: _____

Notice of Patient Privacy Consent (HIPAA)

I have been provided with a copy (electronic and/or printed copy) of the practice’s Notice of Privacy Practices, which provides a detailed description of the uses and disclosures allowed by this consent, as well as other rights I have regarding my protected health information. (The Notice of Patient Privacy Consent is posted on our website at www.PiedmontInternalMed.com for your convenience.)

Patient Signature: _____ Date: _____

Authorized Release of Medical Information

There are times where the physicians and employees of Piedmont Internal Medicine need to contact you. Our primary method is through our “My Chart” patient portal, however, circumstances may require us to contact you via email, telephone, voice mail, and/or text messaging. Please check the additional approved methods of how we may contact you regarding your personal and private health information. Please note, you may change or revoke your authorization approvals at any time. **Check all that apply:**

- _____ Home Voice Mail/Answering Machine _____ Text Message _____ Work Voice Mail
- _____ Cell Phone Voice Mail _____ Personal Email _____ Work Email
- _____ Other: _____

I authorize the release of medical information to the following: _____

Name and Relationship	Name and Relationship
-----------------------	-----------------------

Patient Signature: _____ Date: _____

Lifetime Medicare Authorization & Consent for Medicare Patients Only

I certify that the information given by me in applying for payment under Title SVIII and /or Title XIX of the Social Security Act is correct. I authorize any holder of medical or other information about me to release to the Social Security Administration or its intermediary carriers any information needed for this or a related Medicare or Medicaid claim. I request that payment of authorized benefits be made on my behalf. I assign the benefits payable for physician(s) services. Please note Federal Law requires us to collect your yearly deductible and co-insurance amounts. If you have a secondary insurance, we will bill your secondary insurance after Medicare pays the requested amount.

I understand that I am responsible for my health insurance deductibles and coinsurance.

Patient Signature: _____ Date: _____

Medigap Authorization Statement

I authorize any holder or other information about me to release Piedmont Internal Medicine, P.C. any information needed for this or a related Medigap claim. I permit a copy of this authorization to be used in place of the original, and request payment of medical insurance benefits either to myself or to the party who accepts assignment.

Patient Signature: _____ Date: _____

Consent for Use, Disclosure of Patient Information for the purposes of Treatment, Payment, and Healthcare Operations

I hereby consent to Piedmont Internal Medicine, PC using or disclosing my protected health information for the purpose of providing treatment to me, obtaining payment for health care services rendered to me or to carry out the Practice’s health care operations. I also consent to Piedmont Internal Medicine, PC using or disclosing my protected health information for treatment activities provided by another health care provider, as well as the payment activities conducted by another health care provider or entity. I further consent to the disclosure of my protected health information in order for another provider or health care entity to conduct health care operations including quality assessment and reviewing the competence of health care professionals.

Patient Signature: _____ Date: _____

Health Information Exchange

Health information exchange allows health care providers to share health care information about patients electronically for several purposes, such as treatment, quality assurance and state law reporting requirements. I understand that if I go to the Practice for treatment, the physicians and/or their staff may get a copy of my medication history and other health care information electronically through various health information exchange connections with other health care providers. **I understand I may request that my health care information not be shared through electronic health information exchange by following the directions in the Practice's Notice of Patient Privacy Practices.**

Terminating Services

All the providers and staff at Piedmont Internal Medicine value a meaningful and productive relationship with our patients. Unfortunately, there are occasions when this is no longer feasible. Please be advised that the Practice reserves the right to terminate the provider/patient relationship for the following reasons:

1. Multiple cancellations or missed appointments.
2. Medical Non-Compliance, including violation of Therapeutic Drug Agreement.
3. Failure to comply with practice policies, including yearly physical exams.
4. Rude, abusive behavior, use of obscene language, mistreatment of staff in person or on the phone.
5. Failure to pay a debt/account sent to collections

In such cases where the practice terminates the relationship, you will be notified in writing. Your provider will provide emergency medical care for 30 days following the date of the written notice, and will send medical records to your new provider with a written release. I have read and understand the reasons Piedmont Internal Medicine and my Provider may terminate the patient/provider relationship.

Patient Signature: _____ Date: _____



MEDICARE AUTHORIZATION STATEMENT

I, _____, authorize any holder of medical or other information about me to be released to the Social Security Administration and Health Care Financing Administration or its intermediaries or carriers any information needed for this or a related Medicare claim. I permit a copy of this authorization to be used in place of the original, and request payment of medical insurance benefits either to myself or to the party who accepts assignment. I understand it is mandatory to notify the health care provider of any other party who may responsible for paying for my treatment. (Section 1128B of the Social Security Act and 31 U.S.C. 3801-3812 provides penalties for withholding this information.) Regulations pertaining to Medicare assignment of benefits also apply.

Patient Signature

Date

Only complete the Medigap Authorization Statement if you have secondary insurance to Medicare that pays for deductibles and co-insurance after Medicare has paid their portion.

MEDIGAP AUTHORIZATION STATEMENT

I, _____, authorize any holder of medical or other information about me to release to Piedmont Internal Medicine, P.C. any information needed for this or a related Medigap claim. I permit a copy of this authorization to be used in place of the original, and request payment of medical insurance benefits either to myself or to the party who accepts assignment.

Patient Signature

Date

Policy Number: _____



MEDICARE SECONDARY PAYER QUESTIONNAIRE

Date: _____

Patient Name: _____ Birth Date: _____

Medicare requires that all entities that bill Medicare for services or items rendered to Medicare beneficiaries must determine whether Medicare is the primary payer for those services or items provided. Therefore, Piedmont Internal Medicine is requesting that the information below be completed so that a determination can be made if Medicare is your primary insurance, please answer all the questions.

Please check all that apply:

- | | Yes | No |
|--|-----------------------|-----------------------|
| 1. Is the illness/injury due to an automobile accident, liability accident, or Workman’s Compensation? | <input type="radio"/> | <input type="radio"/> |
| 2. Is illness covered by the Black Lung Program or Veterans Administration program? | <input type="radio"/> | <input type="radio"/> |
| 3. Are the services to be paid by a government research/ grant program? | <input type="radio"/> | <input type="radio"/> |
| 4. Is the patient covered by an employer group health plan (EGHP), including Federal Employees? | <input type="radio"/> | <input type="radio"/> |
| 5. Is this patient or his/her spouse actively employed by an employer of 20 or more employees? | <input type="radio"/> | <input type="radio"/> |
| 6a. If under age 65, is your Medicare coverage due to disability? <i>If “yes” go to #6b, if “no”, go to #7.</i> | <input type="radio"/> | <input type="radio"/> |
| 6b. Is the patient or his/her spouse or parent actively employed by, or is the patient considered an employee of an employer having 100 or more employees? <i>If “yes”, please complete information below.</i> | <input type="radio"/> | <input type="radio"/> |
| 7a. Is the patient entitled to Medicare solely on the basis of End Stage Renal Disease (ESRD)? <i>If “yes”, go to #7b</i> | <input type="radio"/> | <input type="radio"/> |
| 7b. Has the patient completed the ESRD coordination period? <i>If “no”, enter information below.</i> | <input type="radio"/> | <input type="radio"/> |

If you answered “Yes” to any of the above questions, please complete the following:

Name of Insurance Company: _____

Street Address of Insurance Company: _____

City, State, Zip Code: _____ Telephone: _____

Name of Policy Holder: _____

Street Address of Insurance Company: _____

City, State, Zip Code: _____ Telephone: _____

Relationship to Patient: _____ Date of Birth of Policy Holder: _____

Insurance I.D. Number: _____ Group Number: _____

If Accident/Injury, Date of Accident/Injury: _____ Do you have an attorney? _____ Yes _____ No

Attorney Name and Contact: _____

Name of Research/Grant Study: _____

Patient Signature: _____